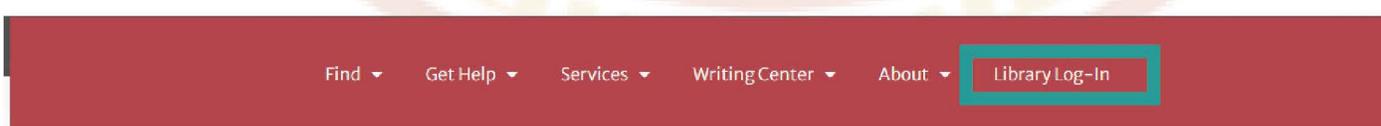


Using the Chat Reference System

1. **Navigate to the DMU Library home page at** <https://divinemercy.edu/library/>. We recommend that you bookmark or favorite the page so that you can easily return in the future. For assistance on this, please contact the library.



2. **Sign in using the “Library Log-In” link at the top navigation bar.** Doing so will allow you to utilize more of the library’s electronic resources that require authentication. Then, sign in using your unique barcode you got via email, and password. You will be forwarded to a search page.



Find ▾ Get Help ▾ Services ▾ Writing Center ▾ About ▾ **Library Log-In**

3.

Click the green chat box icon in the bottom right corner:

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Thelen Memorial Library

The vision of the Thelen Memorial Library is to support through its resources and services: an effective academic and educational environment; the educational, training, and research needs of the DMU educational community; and the attainment of information literacy for lifelong learning.

Find Get Help Services Writing Center About Library Log-In

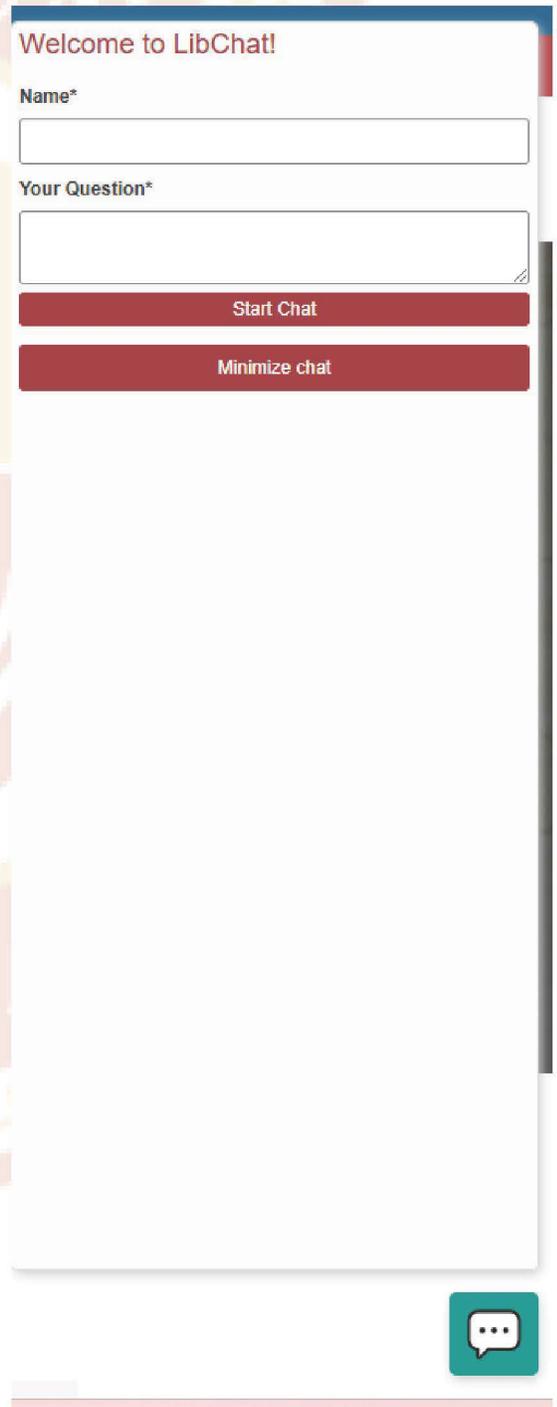


4.

A pop-up box or page will open and will allow you to enter your name and a question.

-Enter your name and question

-Click "Start Chat"



Welcome to LibChat!

Name*

Your Question*

Start Chat

Minimize chat



-A real human will answer your inquiry.

-This is NOT an AI Chatbot service